Digital Equity Pilot Program Evaluation



skipped question

0

1. How much difference did having a computer and Internet at home have on your employment situation? Please choose the response that fits best for you:

	Response Percent	Response Count
Major improvement on my employment situation	33.3%	2
Some improvement	33.3%	2
A little bit of improvement	16.7%	1
No improvement	16.7%	1
Not Applicable	0.0%	0
	Please explain how your employment has changed since August 2012:	3
	answered question	6

2. Did the program help you manage your income (personal finances, succeed in Build Wealth program goals)?

	Response Percent	Response Count
Yes	83.3%	5
No	16.7%	1
	If yes, how?	4
	answered question	6
	skipped question	0

3. Did you find it necessary to have a computer and Internet service to be more successful
in Build Wealth's Family Stabilization Plan?

	Response Percent	Response Count
Yes	66.7%	4
No	33.3%	2

If yes, why?

3

Response

answered question	6
skipped question	0

4. What area of your family's program goals did the program help you the most?

Count	
6	
6	answered question
0	skipped question

5. Please check to indicate your level of agreement with the following:

	Strongly agree	Somewhat agree	Somewhat disagree	Don't agree	Rating Count
The computer/Internet service helped me apply the financial education that I received in the Family Stabilization Program	33.3% (2)	50.0% (3)	16.7% (1)	0.0% (0)	6
The usefulness related to speed, access and functionality of the computer/Internet service my family received met our needs	50.0% (3)	16.7% (1)	16.7% (1)	16.7% (1)	6
Building savings, budgeting and maintaining good credit will be much easier with the computer/Internet service	83.3% (5)	16.7% (1)	0.0% (0)	0.0% (0)	6
			Ado	litional comments?	0
			ar	swered question	6
				skipped question	0

6. How comfortable, if at all, are you at each of the following?

	Very comfortable	Somewhat comfortable	Not at all comfortable	Rating Count
Using a computer laptop/desktop	100.0% (6)	0.0% (0)	0.0% (0)	6
Accessing the Internet	100.0% (6)	0.0% (0)	0.0% (0)	6
Using email	100.0% (6)	0.0% (0)	0.0% (0)	6
Searching or applying for jobs online	66.7% (4)	33.3% (2)	0.0% (0)	6
Locating information online (bus schedules, weather, news, etc.)	100.0% (6)	0.0% (0)	0.0% (0)	6
Protecting your computer (stop viruses, backup files, avoid scams)	50.0% (3)	50.0% (3)	0.0% (0)	6
Creating documents or spreadsheets	33.3% (2)	66.7% (4)	0.0% (0)	6
Troubleshooting computer problems	66.7% (4)	33.3% (2)	0.0% (0)	6
			answered question	6
			skipped question	0

7. What do you think about having a computer with Internet at home, compared to using a computer at a workforce center, library etc.?

Response Count

6

6	answered question
0	skipped question

8. Are you going to keep In	ternet service at home after the program?	
	Response Percent	Response Count
Yes	100.0%	6
No	0.0%	0
	If yes, which provider will you use? If no, please explain why:	5
	answered question	6
	skipped question	0
9. Please share any additio	nal comments or suggestions to improve the program.	
9. Please share any additio	nal comments or suggestions to improve the program.	Response Count
9. Please share any additio	nal comments or suggestions to improve the program.	-
9. Please share any additio	nal comments or suggestions to improve the program.	Count

Page 1, Q1. How much difference did having a computer and Internet at home have on your employment situation? Please choose the response that fits best for you: Aug 17, 2013 9:07 AM Well I am in the process of looking for employment right now at the time I was Aug 16, 2013 12:25 PM

Aug 16, 2013 11:00 AM

employeed. But I am also tring to start my own bussiness at this time also.

more options on where to go for work, and so much easieer to get ahold of

3

companies.

Page 1, Q2. Did the program help you manage your income (personal finances, succeed in Build Wealth program goals)?			
1	yes we are in the process of working on the budget your dreams.	Aug 16, 2013 12:25 PM	
2	electronic budget	Aug 16, 2013 11:00 AM	
3	It gave insight on how to apply it but my home was not within the range therefore it was not cost effective and affordable for me.	Aug 14, 2013 1:00 PM	
4	Took control of my finances.	Aug 10, 2013 4:41 PM	

Page 1, Q3. Did you find it necessary to have a computer and Internet service to be more successful in Build Wealth's Family Stabilization Plan?		
1	we were able to communicate more suffcient	Aug 16, 2013 12:25 PM
2	so much less stress.	Aug 16, 2013 11:00 AM
3	The tools given in buildwealth were priceless and also the computer classes were very needed and were applied.	Aug 14, 2013 1:00 PM

Page 1, Q4. What area of your family's program goals did the program help you the most?				
1	Helped money management skills	Aug 17, 2013 9:07 AM		
2	looking for woek doing school work an the everyday life work when we need information abouth the thing we need and work we needed to do.	Aug 16, 2013 7:03 PM		
3	School, budgetting finding resources and keep up to date with my emails about events and programs.	Aug 16, 2013 12:25 PM		
4	alot more communication by way of the internet, goals went smoother as far as remembering small details that normally you would not remember.	Aug 16, 2013 11:00 AM		
5	budget getting debt free and using programs for building a new business.	Aug 14, 2013 1:00 PM		
6	Saving	Aug 10, 2013 4:41 PM		

Page 2, Q7. What do you think about having a computer with Internet at home, compared to using a computer at a workforce center, library etc.?				
1	better on time limits or waiting.	Aug 17, 2013 9:09 AM		
2	Very good an helpful.	Aug 16, 2013 7:04 PM		
3	Its is easy access and available when you need it. no wait time and standing in line to be able to use the computer at public places.	Aug 16, 2013 12:33 PM		
4	I loved it, so much more privacy and stress free, no rush because of someone else.	Aug 16, 2013 11:05 AM		
5	the privacy is priceless but I need a program that is afforable.	Aug 14, 2013 1:04 PM		
6	More comfortable	Aug 10, 2013 4:43 PM		

Page 2, Q8. Are you going to keep Internet service at home after the program?				
1	comcast fastest speeds.	Aug 17, 2013 9:09 AM		
2	not sure what is affordable to and best services.	Aug 16, 2013 12:33 PM		
3	infinity	Aug 16, 2013 11:05 AM		
4	clear wire	Aug 14, 2013 1:04 PM		
5	Comcast	Aug 10, 2013 4:43 PM		

Page 2, Q9. Please share any additional comments or suggestions to improve the program.				
1	When you call for computer help the over the phone was not available at all to me. But calling for internet and was decent.	Aug 16, 2013 12:33 PM		
2	none at the moment it seems to be just fine the way things are going so far.	Aug 16, 2013 11:05 AM		
3	In order to meet the needs of everyone before a launch out making sure the free service is really offered. I found it not affordable for something I needed to have to buy additional equipment and service was suppose to be 10 dollars was 54.00 not affordable	Aug 14, 2013 1:04 PM		